

## MARYLAND IRO RFP MEETING

### QUESTIONS

OCTOBER 30, 2018

- Questions are due by November 14. When will answers be received as this is due on November 19 and must for all intensive purposes be sent by November 16. **Refer to Section 4.3 Questions for information regarding submitting questions. Please note Addendum #3 extended the Proposal Submission Deadline to December 19, 2018.**
- Can the deadline for questions and answers be sooner? Can we send individual questions and receive answers prior to November 14? **Please new submission date above. No additional questions will be accepted unless they are substantive in nature.**
- Are there any guidelines/requirements on the size of the document(s) submitted – especially for the technical proposal. **No. Refer to Section 4.7 – Economy of Preparation.**
- Are there any requirements in terms of the type font, margins, and spacing? 1-sided pages? 2-sided pages? (we can't find any guidelines or restrictions for the number of pages that are submitted). **No special requirements.**
- Please describe/define what is meant by an emtala review? **The Emergency Medical Treatment and Labor Act (EMTALA) is a federal law that requires anyone coming to an emergency department to be stabilized and treated, regardless of their insurance status or ability to pay. These are cases that present to the Emergency Department, and a determination is made whether the action was that of a prudent lay-person to seek that care or not.**
- Will the contractor be given the names of all providers and Healthplans in MD? **The Contractor will be given the names of the MCOs. The list of Providers within MD and outside that care for our recipients is exhaustive. The Department will assist with outreach efforts to inform providers about submission and access.**
- Will the contractor be provided with contacts for all providers and Healthplans in MD? **The Contractor will be provided with contacts for the MCOs. The list of Providers within MD and outside that care for our recipients is exhaustive. The Department will assist with outreach efforts to inform providers about submission and access.**
- Security Clearance/Criminal background check-need them to elaborate further? I have concerns about doing back ground checks and the cost of that for our physician reviewers. **If there is an occurrence with a reviewer, the State reserves the right to look at this information depending on the nature of the occurrence.**
- 3.5 – MPRO does not have a designated DR Site – we could potentially ask Stratis and MetaStar for a similar Mutual Aid Agreement we have for CMS. **Offerors must provide detail in the proposal about arrangements made for disaster recovery if they do not already have a designated site.**
- 3.5.2 – Data Export/Import – please ask what data the state would want to Import? **The Department has no import requirements at this time.**